

HEATHER MAIETTA

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EDUCATION

Doctorate of Education, Higher Educational Leadership | *Central Michigan University* | Dec 2009

Masters of Science, Kinesiology | *James Madison University* | Dec 2001

Bachelors of Science, Resource Development | *Michigan State University* | Dec 2000

PUBLICATIONS

Refereed Journals

Maietta, H. N., & Gardner, P. D. (2022: *under review*). *Employer Perceptions of Applicants with Hybrid and Online Degrees in the Time of a Tight Labor Market: Indications of Greater Acceptability*. *Online Journal of Distance Education and eLearning*.

Maietta, H. N., & Gardner, P. D. (2022). U.S. employer response to COVID-19: Actions taken and future expectations of virtual work-integrated learning. *International Journal of Work-Integrated Learning*, 23(3), 427-444.

Gardner, A., Maietta, H. N., Gardner, P., & Perkins, N. (2021). Postsecondary adult learner motivation: An analysis of credentialing patterns and decision making within higher education programs. *Journal of Adult Learning*. Sage.

Gardner, A., Maietta, H. N., Gardner, P., & Perkins, N. (2021). Online Postsecondary Adult learners: An analysis of adult learner characteristics and online course taking preferences. *American Journal of Distance Education*.

Maietta, H. N. (2013). The four-year experience: Career search self-efficacy of new graduates. *Journal for Workforce and Development*, 6, (2).

Edited Books

Maietta, H., & Gardner, P. D. (in press 2023). *Ensuring success for transfer students: The importance of career and professional development*. National Resource Center on the First-Year Experience and Students in Transition.

Maietta, H. N. (2021). *Case studies in career services: A practical guide for practitioners*. National Association of Colleges and Employers.

Gardner, P., & Maietta, H. N. (2020). *Advancing talent development: Steps towards a T-model infused undergraduate education*. Business Expert Press.

Hunter, M. S., Keup, J. R., Kinzie, J., & Maietta, H. N. (Eds.) (2012). *The senior year experience: Culminating experiences and transitions*. National Resource Center on the First-Year Experience and Students in Transition.

Book Chapters

Gardner, P. D., Maietta, H. N., & Perkins, N. (in press 2023). Adult learners: Invisible among students who transfer. In H. N., Maietta, & P. D. Gardner (Eds.). *Ensuring success for transfer students: The importance of career and professional development*. National Resource Center on the First-Year Experience and Students in Transition.

Maietta, H. N. (in press 2023). The impact of forced transfer on students' college transition. In H. N., Maietta, & P. D. Gardner (Eds.). *Ensuring success for transfer students: The importance of career and professional development*. National Resource Center on the First-Year Experience and Students in Transition.

- Maietta, H. N., & Gardner, P. D. (in press 2023). Redefining the transfer experience. In H. N., Maietta, & P. D. Gardner (Eds.). *Ensuring success for transfer students: The importance of career and professional development*. National Resource Center on the First-Year Experience and Students in Transition.
- Maietta, H. N., & Gardner, P. D. (in press 2023). Understanding the career development needs of students who transfer. In H. N., Maietta, & P. D. Gardner (Eds.). *Ensuring success for transfer students: The importance of career and professional development*. National Resource Center on the First-Year Experience and Students in Transition.
- Maietta, H. N., & Gardner, P. G. (2021). The elasticity of the T-professional: Skills and competencies for job crafting success. In Q. Martin III. (Ed.). *Career Development and Job Satisfaction*. Nova Science Publishers, Inc.
- Maietta, H. N. (2021). Career development capstone course for doctoral students. In C. Fountain, & I. Portillo (Eds.). *Career advising as a tool for student success and educational equity*. National Resource Center for The First-Year Experience & Students in Transition.
- Maietta, H. N. (2021). When first-generation students become doctoral candidates. In H. Longwell-Grice, & R. Longwell-Grice (Eds.). *At the Intersection: Understanding and Exploring First-Generation Students*. Stylus.
- Maietta, H. N. (2021). Meeting the career development needs of first-generation college students. In H. Longwell-Grice, & R. Longwell-Grice (Eds.). *At the Intersection: Understanding and Exploring First-Generation Students*. Stylus.
- Gardner, P. D., & Maietta, H. N. (2020). Systems and systems thinking. In P. Gardner, & H. N., Maietta (Eds). *Advancing talent development: Steps towards a T-model infused undergraduate education*. Business Expert Press.
- Maietta, H. N. (2013). Career passport: An introduction to career planning for first-year students and beyond. In M. Morgan (Ed.). *Recruiting and supporting diversity: A practical guide*. Routledge.
- Maietta, H. N. (2012). Career development in the senior year. In M. S., Hunter, J. R., Keup, J., Kinzie, & H. N., Maietta (Eds.) *The senior year: Culminating experiences and transitions*. National Resource Center on the First-Year Experience and Students in Transition.

Monographs

- Maietta, H. N. (2022). *Career coaching principles and practices*. National Career Development Association.

Non-Refereed Journal Articles

- Maietta, H. N., & Gardner, P. D. (2023). *The ever-fluctuating skill set, the college-to-career transition, and the T-student*. *NACE Journal*.
- Maietta, H. N., & Gardner, P. D. (2022). Learning from COVID: Disruptions shape employer expectations and advice to new grads. *NACE Journal*.
- Maietta, H. N. (2018). Contemplating work/life balance. *Career Developments*. National Career Development Association.
- Maietta, H. N. (2018). How to write an effective case study. *NACE Journal*.
- Maietta, H. N. (2016, Winter). Career development needs of first-generation college students. *NACE Journal*.
- Maietta, H. N. (2016). Parental involvement in the career development process. *NACE Journal*.
- Maietta, H. N. (2012). Virtual job club: A social support network for recent graduates. *About Campus*. American College Personnel Association.
- Maietta, H. N., & Sherman, D. C. (2011). A four-year professional development model prepares students for successful careers. *E-Source*, 8(2). 4. National Resource Center for the First-Year Experience and Students

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in Transition.

Maietta, H. N., & Williamson, J. (2010). Junior business card project. *Career Convergence*. NCDA

Maietta, H. N. (2010, January). Job club helps seniors transition to the world of work. *E-Source*, 7(3). National Resource Center for the First-Year Experience and Students in Transition.

Reviews

Textbook Review (2018). Gardner, J. & Barefoot, B. (2018). *Understanding your college experience*. Bedford/St. Martin.

Book Review (2018). Maretti, E. (2018). *The new geography of jobs*. NACADA.

Book Review (2004). *Teaching at its best: A research-based resource for college instructors* (2nd ed). L. B. Nilson. Anker Publishing Company, Inc.

Textbooks

Maietta, H. N. (2015). Careers and your major. In J. Gardner, & B. Barefoot (Eds.). *Your college experience*. Bedford/St. Martin.

Faculty. (2008, 2009, 2010). *The Professional Development Seminar First Year Course*. (2008, 2009, 2010). Kendall/Hunt.

Faculty. (2009). *The Professional Development Seminar Junior/Senior Course*. Kendall/Hunt.

Faculty. (2008). *The Professional Development Seminar Sophomore Course*. Kendall/Hunt.

Blog

Maietta, H. N. (2020-present). Careerinprogress.com. Various monthly posts related to career development and current events.

Maietta, H. N. (2017). *Solving the talent shortage in career services: Leadership for organizational effectiveness*. Career Leadership Collective.

Maietta, H. N. (2017). *No is the new gritty: How to say no at work*. Career Leadership Collective.

TEACHING EXPERIENCE

Regis College | Doctorate of Higher Education Leadership | *Weston, MA*

Professor, March 2023 – present

Associate Professor, September 2017 – February 2023

Research Methods II: Qualitative and Mixed-Methods Research

Career Development of Doctoral Students: EdD to Degree

Orientation to the EdD

Dissertation Results Chapter V

Data Collection and Analysis Chapter IV

Methodology Chapter III

Literature Review Chapter II

Dissertation Proposal

The Essence of Higher Education: Past, Present, Future

Co-Curricular Learning in Higher Education

Organizational Theory, Strategy, Change

Leadership in Higher Education

Law and Policy in Higher Education

Merrimack College | *N. Andover, MA* | July 2011 – February 2016

Adjunct Faculty, Masters in Higher Education

First-Generation College Student Experience: Developed a new course for core

Nichols College | Dudley, MA | Oct 2007-July 2011

Faculty, Professional Development Seminars Program (PDS)/MBA Program

Professional Development Seminars Courses

MBA graduate course: Managing the Sports Enterprise

Central Michigan University | Mt. Pleasant, MI | Jan 2002-May 2004

Faculty, College of Education and Human Services

Philosophy of Recreation and Leisure: RPL 518

First-Year Experience: FYE 101

Pre-Internship Course in Leisure Services: RPL 310

James Madison University | Harrisonburg, VA | Jan 2000-Jan 2002

Instructor, Kinesiology

Leisure in Contemporary Society: REC 346

Commercial Recreation and Tourism: REC 450

DISSERTATION COMMITTEES

Major Advisor:

Burnett, T. (2019). *Understanding First-Generation Black Male Experiences that Foster Engagement and Lead to Student Persistence*

Cerezo, T. (2019). *Factors Contributing to Success: Perceptions of First-Generation, Community College Alumni's Journey to Degree Attainment*

DeChellis, U. (2019). *Examining Anatomy and Physiology Instructors' Teaching Approaches and First-Year Health Science Students' Learning Preferences*

Erickson, S. (2019). *Out of the Rabbit Hole: A Phenomenological Reflection on Bachelors' Degree Attainment*

Slason, E. (2019). *Hall of Games: An Exploratory Study of Remedial Students to Examine Factors that Lead to Meaningful Game-Based Learning*

Eramo, S. (2021). *Preserving the Integrity of Online Quantitative MBA Courses Through Academic Honesty*

Nicholas, F. (2021). *Preservice Classroom Behavior Training Effectiveness: Perceptions of Novice Early Childhood Educators*

Jensen, A. (2022). *From Sage On the Stage to Technology 'MacGyver': Faculty Perceptions of Technology-Enhanced Learning During COVID-19*

Bryant, T. (2022). *Education in the Age of Anxiety: The Impact of Mindfulness Activities on First-Year College Students*

Caruso, A. (2022). *Forced Transitions: A Phenomenological Study of Employees Lived Experiences Due to College Closure*

Babio, Y. (2023). *Lived Experiences of Caribbean Descent Single Mothers in Doctoral Programs at Historically White Universities*

Buoniconti, B. (2023). *Exploring the Connection Between Thriving Students and Mission Perception at Institutions Founded by Female Religious Orders*

5/29/2023

- Denton, Ann-Marie. (2024, expected). *Understanding Mental Health Services Utilized by African American/Blacks Students at One Community College*
- Start, M. (2004, expected). *Trust the Process: A Phenomenological Study on the Role of Mentors in the Development of Postsecondary Education Aspirations of Rural Youth*
- Keniston, S. (2024, expected). *Forced Transitions: A Phenomenological Study of Employees Lived Experiences Due to College Closure*
- Lopez, A. (2024, expected). *Primer Impacto-A Phenomenological Study on the Impact of Parental Influence on First-Generation Latinx Undergraduates who are Thriving*
- Swenson, K. (2024, expected). *From Clinic to Classroom: The Development of Self-Efficacy in Novice Genetic Counseling Educators*
- Lambert, C. (2024, expected). *Cultivating assessment that motivates learning: Insights from the experiences of returning adult students*
- Rainey, K. (2024, expected). *Developing compassionate leadership in an undergraduate business course: A case study*

Associate Advisor:

- Erickson, R. (2018). *Decline in Liberal Arts Majors and the Factors that Influence Student Choice*
- Straker, N. (2024, expected). *Resident Assistants' Moral Reasoning in Enforcing Policy at Jesuit Catholic Universities*
- Array, G. (2024, expected). *Building a Sense of Community in Collegiate Recovery Programs*

PROFESSIONAL EXPERIENCE

Regis College | Doctorate of Higher Education Leadership | *Weston, MA*

Professor, March 2023 – present

Associate Professor, September 2017 – February 2023

Regis College is a private, Catholic liberal arts college of approx. 3K students in Greater Boston.

- Conduct research on career education and talent development; transfer and first-generation college students; retention and class; and advising as a tool in persistence to completion of doctoral students
- Courses taught: Data Collection and Analysis, Literature Review, Methodology, Dissertation Proposal Course; EdD Capstone; Leadership in Higher Education; Essence of Higher Education: Past, Present, Future; Qualitative & Mixed Methods Research; Organizational Theory, Strategy and Change; Co-Curricular Learning in Higher Education; Law and Policy in Higher Education, EdD Orientation
- Search Committee: Director of Career Development Institutional Review Board Member, 2018-2023
- Curriculum & Academic Policies Committee, 2018-2021; Faculty Workload Working Group, 2019-2020
- Graduate Recruitment Committee, 2019-present
- 2023: chair 2 dissertation committees; co-chair 1 dissertation committee
- 2022: chair 4 dissertation committees; co-chair 2 dissertation committee
- 2021: chair 4 dissertation committees; co-chair 1 dissertation committee
- 2020: chair 6 dissertation committees; co-chair 2 dissertation committees
- 2019: chair 5 dissertation committees; co-chair 2 dissertation committees
- Manage the EdD Department Graduate Assistant Program

Center for Credentialing and Education | 2007-present

Develop and instruct online and traditional Facilitating Career Development course leading to two national credentials: Certified Career Services Provider and Global Career Development Facilitator

National Association of Colleges and Employers | 2016-present

Develop and instruct online and traditional career development courses for the Board Certified Coach Credential

Career In Progress (www.careerinprogress.com) | Westford, MA | Aug 2005-Present

Career Consultant & Career/Executive Coach

CareerInProgress is a consulting and coaching practice that educates career practitioners on all aspects of career literacy and engagement and offer private executive, career, and professional coaching to individuals in career transition

- Certified Diversity/Women-Owned Business in M.A.; Registered MA Dept. of Education and Commonwealth of M.A. business provider
- **Consultant** – work with organizations and businesses to evaluate and redefine career education for staff and employees; train staff on FCD credentials; strategic plan development on career education adoption
- **Executive Coaching** – provide career and executive coaching to corporations and non-profit mid to senior-level employees in need of professional development
- **Career Coach** – provide career coaching to mid to senior-level career professionals making a career transition

Merrimack College | N. Andover, MA | July 2011 – February 2016

Associate Vice President, Career and Corporate Engagement

Merrimack College is a private, Augustinian masters comprehensive institution of approx. 3K students located 20 miles North of Boston.

- Earned Exemplary Career Center of Year, National Career Development Association, 2015
- Authored \$1.7M matching grant from James W. O'Brien Foundation to create and expand wrap-around student success initiatives
- Managed operating budget for \$275K, an increase of 155% from inaugural year
- Set direction of Center in line with Merrimack's strategic plan: Agenda for Distinction
- Increased walk-in student traffic by 300%
- Supervised 8 professional staff (100% increase in 2 years), 7 career peer advisors, 5 graduate students
- Rebuilt quality recruitment program resulting in a 98% graduate school/job acceptance rate for graduating seniors with average starting salary of \$42.5K for Class of 2015
- Created award-winning retention support program for first-generation college students
- Developed Career Passport program, delivering co-curricular programming to approx. 875 students yr.
- Implemented undeclared student advising program & career planning course for sophomores

Nichols College | Dudley, MA | Oct 2007-July 2011

Director, Career Services

Nichols College is a small private business school established in 1914 with approx. 2.5K undergraduates and graduate/MBA students.

- Maintained quality recruitment program resulting in 90% job acceptance rate for graduating seniors with average starting salary of \$40K for the Class of 2010
- Supervised 3 professional staff members and 7 interns
- Provided career coaching for population of 2K undergraduate, MBA, and continuing education students
- Was accountable for operating budget for \$37K, doubling over 3-year period
- Built and maintained relationships with 700+ companies for recruiting and internship opportunities
- Developed and executed campus programs for Admissions Open Houses, Freshmen Orientation, Alumni
- Coordinated programs: Professional Development Day, Women's Networking Event, and Career Fair

Assistant Director, Professional Development Seminars Program (PDS)

- Provided development to faculty teaching PDS courses; created and revised course curriculum
- Presented to 40 classes (1,200 students) each semester on career development topics
- Co-authored and edited teaching manuals; student textbooks (Kendall-Hunt Publishing)
- Planned and hosted the 1st Annual PDS Conference: "Four Critical Years: Proactive Solutions for Today's Students and Tomorrow's Leaders" and 1st Annual Women's Leadership Conference

Central Michigan University | Mt. Pleasant, MI | Jan 2002-May 2004

Faculty, College of Education and Human Services

CMU is a nationally-ranked institution among just five percent of U.S. universities in the highest two Carnegie research classifications, with more than 200 undergraduate, master's, specialist, and doctoral-level programs.

- Instructed Philosophy of Recreation and Leisure: RPL 518: (3.5)
- Instructed First Year Experience: FYE 101: (4.0)
- Co-Instructed Pre-Internship Course in Leisure Services: RPL 310:
- Facilitated 6 workshops, 2 career fairs
- Supervised 360+ students nationally/internationally. Coached students on college major and career choice
- Served on 6 department, college, and university committees
- Served as university and state, national, and international liaison for agencies hosting student interns
- Engaged in 12 scholarly projects; attended 12 and presented at 8 state and national conferences

Doctoral Research Assistant, Department of Educational Leadership | summer 2003

- Provided support for Higher Education faculty: SPSS analysis, survey coding, and library research
- Assisted in 2 nationwide research projects: Change in HE and Distance Learning Instruction

Old Dominion University | Weyers Cave, VA | Jan 2000-March 2001

Student Service Specialist

Old Dominion University is a public research university in Norfolk, Virginia with satellite campuses across the country. Established in 1930 as Norfolk Division of College of William & Mary, ODU has 24K students

- Provided ongoing student advising; coordinated study groups/review sessions; proctored exams
- Developed first orientation program for incoming students
- Was responsible for administration, registration, and student records maintenance

James Madison University | Harrisonburg, VA | Jan 2000-Jan 2002

Student Services Specialist, Honors Program

James Madison University is a public doctoral-granting research university in Harrisonburg, Virginia, founded in 1908, currently with 23K students.

- Supervised 6 employees and advised 300+ students
- Directed research for retention of Honor's Students and Honor's Colloquium
- Provided support for Furious Flower Poetry Center; Worked on Honors Program anthology

ADDITIONAL WORK EXPERIENCE

Program Coordinator | *Town of Arlington | Arlington, MA | July 2004-Jan 2008*

Director, Parks and Recreation | *County of Greene | Stanardsville, VA | Jan 2001-Jan 2002*

General Manager | *The Biltmore Grill | Harrisonburg, VA | March 1997-Jan 2000*

National Service Coordinator | *AmeriCorps | E. Lansing, MI | Aug 1994-Aug 1996*

HONORS & AWARDS

- *Kaneb Research Grant, Regis College, 2020-2021 & 2022-2023*
- *Board Certified Coaches Scholarship Award, National Board of Certified Coaches, 2018-19*
- *Outstanding Career Practitioner of the Year, National Career Development Association, 2015*
- *Exemplary Career Center of the Year, National Career Development Association, 2015*
- *Merit Award Nominee, National Career Development Association, 2015*
- *Diversity & Inclusion Award Finalist, Generation Merrimack, National Assn of Colleges and Employers, 2014*
- *Rising Star Award Recipient, National Association of Colleges and Employers, 2011*
- *Rising Star Award Finalist, National Association of Colleges and Employers, 2010*
- *New Professional of the Year, Massachusetts Recreation and Parks Association, 2005*
- *Graduate Student of the Year Award, National Parks and Recreation Association, 2004*
- *Fellowship Award; Prof Experience Award, Education and Human Services, Central Michigan University, 2003*

- *ASHE National Conference Fellow*, Association for the Study of Higher Education, Portland, OR, 2003
- *Teaching and Curriculum Development Fellowship*, Faculty Center for Academic Excellence, Central Michigan University, 2003 – Studied faculty development strategies in Vaxjo, Sweden
- *Commendation Medal*, Virginia National Guard, 2001

CERTIFICATIONS/TRAINING

- *ACUE Effective Teaching Practices Certificate*, 2022-2023
- *Qualitative Market Research*, LinkedIn Learning, 2022
- *Market Research Foundations*, LinkedIn Learning, 2022
- *Board Certified Coach*, Center for Credentialing and Education, 2019-2024
- *Q.M. Quality Matters Online Course Design Certification*, 2019
- *CITI, Social and Behavioral Research Certification*, 2022-2025
- *Formative Assessments for Effective Teaching*, Regis College 2018
- *Certified Master of Career Services*, National Career Development Association Credentialing, 2017
- *Train-the-Trainer Faculty Certification*, National Association of Colleges & Employers, Bethlehem, PA, 2016
- *Ethics in Career Development*, National Association of Colleges and Employers, Bethlehem, PA, 2016
- *Career Coaching Intensive Training*, National Association of Colleges and Employers, Atlanta, GA, 2016
- *My T and Me: Using T-Shaped Skills to Determine Job Readiness*, San Jose State University, 2015
- *T-Summit: Cultivating Tomorrow's Talent Today*, IBM Research, 2014; 2015
- *Inner Strengths of a Successful Leader*, Harvard Graduate School of Education, 2012
- *One Student at a Time: Overview of Appreciative Advising*, Academic Impressions, 2012
- *Career Development Facilitator Instructor*, National Career Development Association, 2010
- *O*Net for Career Advisors*, Maryland Career Development Association, 2010
- *Higher Education Resource Services (HERS) Institute*, Wellesley College, Wellesley, MA, 2009-2010
- *Federal Advisor Training*, Partnership for Public Service, Boston, MA, 2009
- *Certified Professional Resume Writer*, Professional Association of Resume Writers, 2009
- *Global Career Development Facilitator*, National Career Development Association, 2009
- *Social & Behavioral Research*, Collaborative Institutional Training Initiative, U of Miami, 2009
- *What Color Is Your Parachute?*, Dick Bolles Career and Life Planning, 2008
- *Job & Career Development Coach*, National Board of Certified Counselors, 2008
- *Job & Career Transition Coach*, National Board of Certified Counselors, 2008
- *Myers-Briggs and Strong Assessments Administration*, CPP, 2008
- *Certified Parks and Recreation Professional*, National Recreation and Parks Association, 2007
- *Character Counts!* Character Development Trainer Certification, Josephson Institute of Ethics, 2003

PRESENTATIONS/TRAINING FACILITATED

- Maietta, H. N. (2022, June). *Resilient career coaches: Tools to grow your practice in the 21st century* [Conference session]. NCDA, Anaheim, CA.
- Maietta, H. N. (2022, January). *Forced transfer: An emerging transfer event* [Paper presentation]. Regis College Faculty Development Days.
- Maietta, H. N. (2021). *College closure and the impact of forced transfer* [Paper presentation]. NISTS 2021 Virtual Conference.
- Maietta, H. N. (2020). *Dissertation to publication and other post-graduate pursuits: A career Development course for doctoral students* [Conference session]. CPED Convening Fall 2020.
- Maietta, H. N. (2020). *College closure and the forced transfer experience* [Paper presentation]. The 27th Annual Students in Transition Conference, Fall 2020.
- Created and instructed *EdDOC Online Orientation* course for new EdD students, Fall 2019
- Maietta, H. N. (2019). *The forced transfer experience: Implications for career services* [Conference session]. NCDA, Houston, TX.
- Maietta, H. N. (2019). *Assessments for coaching I* [Conference session], NACE, Orlando, FL.

- *Career Coaching Intensive*, 12-Part Webinar Series, NACE, 2018
- Maietta, H. N. (2018). *Fundamentals of coaching* [Conference session]. LIM University, Manhattan, NY.
- *Foundational Skills to Understanding Career Networks and Facilitating Career Conversations*, UT Rio Grande Valley, Edinburg, TX.
- *Coaching for Businesses and Organizations*, 3-Part Webinar Series, NACE, 2018
- *Building your Professional Brand*, 3-Part Webinar Series, Transition Solutions, 2017
- *Intro to Coaching*, Bay Path University, 2017
- *Career Coaching Intensive*, Florida International University, 2017
- *Working Across Generations*, Staples, 2017
- *Assessments in Career Coaching*, Stanford University, 2017
- *Coaching for Organizational Change*, 3-Part Webinar Series, NACE, 2017
- *Leading Across the Generations*, Regis College, 2016
- Maietta, H. N. (2016). *Re-envision your goal setting: How to get results from complex 24/7 networks* [Conference session]. National Association for female executives, Women's Leadership Summit, 3M.
- Maietta, H. N. (2015). *Women's financial security: A public health issue* [Conference session]. AAUW-MA Annual Convention.
- Maietta, H. N. (2014). *Meeting the career development needs of first-generation college students* [Conference session]. TRIO, Keene State.
- Maietta, H. N. (2014). *Student success in the first year and beyond* [Keynote conference session]. Lone Star Community College, Dallas, TX.
- Maietta, H. N. (2014) *First destination surveys: best practices for tracking post-graduate data* [Conference session]. CRMA, Annual Conference.
- Maietta, H. N. (2014) *Career counseling for new Americans and first-generation college students* [Conference session]. CCC Meeting.
- Maietta, H. N. (2014) *Transitional support for first-generation students*. [Conference session]. The 25th Annual Teaching Academic and Success Skills, Ft. Lauderdale, FL.
- *Comprehensive Career Development in Higher Education*, Regis College, 2014
- Maietta, H. N. (2014). *Destination exploration: discovery and decision-making support for undeclared students* [Conference session]. The 4th Annual New England Conference for Student Success, UMASS Amherst.
- Maietta, H. N. (2013). *Wrap-around support for first-generation college students* [Conference session]. NACE.
- *Experiential Learning for Academic Success*, Faculty Development Days, Merrimack College, 2013
- *Panelist*, Open Innovations Forum, Northern Essex Community College, 2013
- Maietta, H. N. (2012). *Generation Merrimack: First-year support for college students* [Conference session]. Colleges of Worcester.
- Maietta, H. N. (2012). *Destination exploration: Exploratory program for undeclared liberal arts Students* [Conference session]. CWC.
- Maietta, H. N. (2012). *Career passport: An introduction to career planning for first-year students* [Conference session]. The 19th National Conference on Student in Transition Conference.
- Maietta, H. N. (2012). *The senior year: Culminating experiences and transitions* [Conference session]. The 19th National Conference on Student in Transition Conference.
- Maietta, H. N. (2012). *Recognizing and supporting for improved persistence and success: Generation Merrimack* [Conference session]. The 3rd Annual New England Conference for Student Success, UMASS Amherst.
- Maietta, H. N. (2012). *Career passport* [Conference session]. New England Career Network, UMASS Lowell.
- Maietta, H. N. (2011). *A happy mess revisited: Extending what we know about the senior-year transition for first-generation students* [Conference session]. The 18th National Conference on Students in Transition.
- Maietta, H. N. (2011). *Sharing senior-year strategies for successful student transition to graduation and beyond* [Conference session]. The 18th National Conference on Students in Transition.
- *My Part-Time Job: Who Cares?*, Merrimack College Staff Development Day, 2011
- Maietta, H. N. (2011). *Current trends and issues in the senior year* [Conference session]. Careers Conference, Intern Bridge.
- Maietta, H. N. (2011). *The Senior year experience: Current trends and issues* [Conference session]. NACE.

- Maietta, H. N. (2011). *Job searching successfully across the generations* [Conference session]. CRMA, Annual Conference.
- Maietta, H. N. (2010). *Creatively connecting accomplishments to opportunities through individual portfolio development*. [Conference session]. Colleges of the Worcester Consortium Careers Conference.
- *Generations in the Workplace: Communication Challenges*, Celebrating Women in Business, 2010
- Maietta, H. N. (2010). *From matriculation to graduation: Correlations between career readiness programs and career search self-efficacy* [Conference session]. The 17th National Conference on Students in Transition.
- Maietta, H. N. (2010). *The Senior year experience: Current trends and issues* [Conference session]. The 17th National Students in Transition Conference.
- *Communicating Effectively Across a Multi-Generational Workforce*, Nichols College, 2010
- *Career Preparation for the 21st Century, Young Business Professionals*, Nichols College, 2010
- Maietta, H. N. (2009). *Professional development for the senior year* [Conference session]. CRMA, Annual Conference.
- Maietta, H. N. (2009). *Who am I? Where am I going? Student self-awareness and career direction through portfolio development* [Conference session]. The 23rd Annual Careers Conference.
- *The College-To-Career Transition*, Nichols College Student Services Annual Training, 2009
- *The Benefits of a Captive Audience: Career Services in the Classroom*, Nichols College National Exchange, 2008
- Maietta, H. N. (2008). *Connecting college to career: The innovative portfolio* [Conference session]. Eastern Association of Colleges & Employers.
- *The Benefits of an Intern*, Massachusetts Recreation & Parks Association, 2005
- *Student Perceptions of the Internship Experience*, Michigan Recreation & Parks Association, 2004
- Maietta, H. N. (2003). *The process communication model: Improving classroom communication* [Conference session]. Michigan Education Association, IPD Conference: Learning, Leadership, and Change in Action.
- Maietta, H. N. (2003). *Improving classroom communications* [Conference session]. Research Colloquium, Central Michigan University.
- Maietta, H. N. (2003). *Instructional improvement and its impact on academic performance of students of color* [Conference session]. American College Personnel Association, Higher Education: Diversity, Transformation, and Community.
- *Michigan's Strategic Plan for Higher Education*, Research presented to Governor Granholm, Michigan, 2003
- Maietta, H. N. (2003). *Leadership through active learning* [Conference session]. Lilly North Teaching Conference.
- *The Boards Responsibility in Fundraising*, Michigan Society of Association Executives, ORGPRO, 2003

ADDITIONAL PROFESSIONAL DEVELOPMENT

- Mastering the Essentials of APA Style, Heartfelt Editor, 2021
- Sisters of St. Joseph's Annual Gathering, Regis College, June 10-12, 2019
- Collegiate Employment Research Institute TRENDS Conference, Boston University, 2018
- Leadership Development Program, National Nomination, National Career Development Association, 2017-2019
- Moodle Best Practices for Pedagogy Certificate, 2017
- Career Director's Summit, Babson College, 2014
- Student Success, Retention, and Career Services, Merrimack Valley Careers Professionals Network, 2014
- How to Create and Manage Advisory Boards, Academic Impressions, 2012
- Education & Workforce Pipeline: Challenges & Opportunities, Worcester Consortium, MA, 2011
- Managing your Professional Currency, National Assn of Colleges & Employers, Canton, MA, 2011
- LinkedIn for Career Service Professionals, Lindsey Pollack, 2009
- The Six Secrets Nobody Bothered to Tell You About the Job Search, Dan Pink, 2009
- Validating Our Voices, National Career Development Association National Exchange, 2009
- How to Land a Federal Job, Kathryn Troutman, Career Counselors Consortium, 2009
- Happenstance in Hard Times-A John Krumboltz Workshop, Manchester Community College, 2009
- Writing Right for the Web, Academic Impressions, 2009

- Meeting of the Minds, Brandeis University, Waltham, MA, 2010
- Speak Like a CEO Boot Camp-Bates Communications, 2009
- Legal Issues: Co-ops, Internships and Volunteer Workshop, University of Hartford, CT, 2008
- Richard Nelson Bolles Lecture, Manchester Community College, 2008
- Teaching Students to Create an Employer Needs Job-Search Strategy, NACE, 2007
- Keeping Score: A Simple Strategy for Assessing a Complicated Process, NACE, 2007
- Redefining Success at Work: What's New in the Ever-Changing World of Work, NACE, 2007
- Good Work in Turbulent Time, Dr. Howard Gardner: Harvard Graduate School of Education, 2003
- Identity, Self, Work, and Play, Dr. Alfred Gini: Loyola University, 2003
- Building a Foundation that Works for Students, Central Michigan University, 2003
- Community-Based Social Studies Research for Students, Teachers and Parents, Central Michigan University, 2003
- Creating a Classroom Environment that Supports Engaged Learning, Central Michigan University, 2003
- Problem-Based Learning, Central Michigan University, 2003
- Association of American Colleges and Universities, Annual Conference proposal reviewer, 2003
- Leadership Luncheon Series-Awaken the Leader in You, Central Michigan University, 2003
- Learning is Not a Spectator Sport-How Students Process Information, Central Michigan University, 2003
- Shared Expectations-Understanding and Planning for Student Learning, Central Michigan University, 2002

PROFESSIONAL SERVICE/MEMBERSHIP

- Editorial Review Board, *Journal of the First Year Experience and Students in Transition*, National Resource Center for the First Year Experience, 2022-2025
- Reviewer, *Case Studies and Reports V2*, Advising Success Network, National Resource Center for the First Year Experience and Students in Transition, June 2021
- Reviewer, *National Survey of Transfer Student Initiatives (NSTSI)*, National Resource Center for The First-Year Experience and Students in Transition, May 2021
- Training & Education Council Board Member, National Career Development Association, 2019-2021
- Member, National Academic Advising Association, 2017-present
- Faculty, National Association of Colleges and Employers, 2016-present
- Member, National Association of Colleges and Employers, 2007-present
- Member, National Career Development Association, 2007-present
- Credential Reviewer, CMCS, National Career Development Association, 2017-2019
- Editor, National Career Development Association, *Career Developments Journal*, 2014-2019
- Member, National Association of Workforce Development Professionals, 2011-2018
- Conference Proposal Reviewer, NACADA Region 1 Conference, 2018
- External Reviewer, Messiah College, Office of Career Service and Internships, 2017
- External Reviewer, Northeastern University Academic Advising, Science/Engineering Division, 2017
- First Destination Survey Committee, National Association of Colleges and Employers, 2013-2016
- Member, American Council on Education-Office of Women in Higher Education, 2009-2016
- Member, Career Counselors Consortium, 2007-2016
- Member, World Association of Cooperative Education, 2011-2016
- Member, Career Resource Management Association, 2008-2015
- Member, American College Personnel Association, 2009-2014
- Member, Student Affairs Administrators in Higher Education, 2009-2012
- Member, American Association of University Women, 2009-2012
- Credential Holder, Professional Association of Resume Writers, 2009-2011
- External Reviewer, Worcester State University Career Services, 2010
- Proposal Reviewer, A Nichols College Exchange Conference, 2008
- Reviewer, *American Educational Research Journal*, 2005-2007
- Member, Michigan Education Association, 2003-2006
- Fellow, Association for the Study of Higher Education, 2003-2005

 UNIVERSITY SERVICE

<input type="checkbox"/>	NEASC 10-Year Accreditation Committee – Regis	2022-2023
<input type="checkbox"/>	Institutional Review Board (Presidential Appointment) – Regis	2018-present
<input type="checkbox"/>	Recruiting Committee – Doctor of Higher Education – Regis	2017-present
<input type="checkbox"/>	Academic Integrity Hearing Committee – Regis	2021
<input type="checkbox"/>	Search Committee Director of Career Development – Regis	2021
<input type="checkbox"/>	Admissions-Faculty Recruitment Committee – Regis	2019-2020
<input type="checkbox"/>	Faculty Workload Working Group (Presidential Appointment) – Regis	2019-2020
<input type="checkbox"/>	Plagiarism Working Group – Regis	2018-2020
<input type="checkbox"/>	Founder’s Day Site Leader – Regis	2019
<input type="checkbox"/>	Spring Leadership Special Event Chair – Regis	2018
<input type="checkbox"/>	Retention Committee – Merrimack	2014-2016
<input type="checkbox"/>	Experiential Learning Task Force – Merrimack	2014-2016
<input type="checkbox"/>	Senior Leadership Team – Merrimack	2013-2016
<input type="checkbox"/>	Faculty Teaching and Learning – Merrimack	2013-2016
<input type="checkbox"/>	President’s Cabinet – Merrimack	2012-2016
<input type="checkbox"/>	ACE Internationalization Committee – Merrimack	2012-2015
<input type="checkbox"/>	Graduate School Committee – Merrimack	2012-2015
<input type="checkbox"/>	First-Year Experience Committee – Merrimack	2011-2015
<input type="checkbox"/>	Marketing P&L Committee, Presidential Appointment – Merrimack	2011-2012
<input type="checkbox"/>	Website Re-design Committee – Merrimack & Nichols	2011-2012
<input type="checkbox"/>	First-Year Retention Committee – Nichols	2011-2011
<input type="checkbox"/>	NEASC Accreditation Committee – Nichols	2011
<input type="checkbox"/>	Student Services Search Committee – Nichols	2009-2011
<input type="checkbox"/>	Committee for Women – Chair – Nichols	2007-2011
<input type="checkbox"/>	Nichols Reads Program – Faculty Facilitator – Nichols	2007-2011
<input type="checkbox"/>	Professional Development Seminars Faculty Committee – Nichols	2007-2011
<input type="checkbox"/>	RPL Department Research Committee – CMU	2002-2004
<input type="checkbox"/>	Student Recreation Association – Academic Advisor – CMU	2002-2004
<input type="checkbox"/>	EAD Faculty Interview Committee – CMU	2003
<input type="checkbox"/>	RPL Department Assessment Committee – CMU	2002-2004
<input type="checkbox"/>	Scholarship Review Committee – CMU	2002, 2003
<input type="checkbox"/>	Freshman Reader Program – Faculty Facilitator – JMU	2001
<input type="checkbox"/>	Sao Paulo, Brazil – Environmental Studies Research Team – MSU	1996

 COMMUNITY SERVICE

<input type="checkbox"/>	Faith Formation Educator	2021-present
<input type="checkbox"/>	Lori Trahan for Congress Fundraising Campaign	2018
<input type="checkbox"/>	Corporate Fundraiser, Boston Area Rape Crisis Center – Cambridge	2016
<input type="checkbox"/>	Economic Development Committee Member – Town of Westford	2015-2017
<input type="checkbox"/>	J.V. Fletcher Library Job Club – Guest Lecturer	2011-2019
<input type="checkbox"/>	Chelmsford Mother Connection – Volunteer	2010-2016
<input type="checkbox"/>	Faithworks Job Search Network – Volunteer/Presenter/Coach	2010-2015
<input type="checkbox"/>	Nabnasset School Advisory Council – Board Member	2013-2014
<input type="checkbox"/>	Notre Dame Education Center – Board Member	2012-2014
<input type="checkbox"/>	Westford Friends and Newcomers – Volunteer	2010-2012
<input type="checkbox"/>	Tewksbury Mother Connection – Volunteer	2008-2010
<input type="checkbox"/>	Boston 3-Day Fundraiser/Participant	2005
<input type="checkbox"/>	Orphanage Outreach Program, Dominican Republic – Volunteer	2003
<input type="checkbox"/>	Lansing Jaycees – Community Director	2002-2004
<input type="checkbox"/>	Peak Program Coordinator – Mount Pleasant Parks & Recreation Department	2002
<input type="checkbox"/>	Greene County Park Committee – Chair	2001-2003
<input type="checkbox"/>	Greene County Educational Partnership Committee – Member	2001-2003

CONFERENCES ATTENDED

- National Career Development Association, Summer 2022
- National Institute for the Study of Transfer Students, Virtual Conference, Spring 2021
- CPED Convening, Virtual Conference, Fall 2020
- 27th Annual Students in Transition Conference, Virtual Conference, Fall 2020
- NACADA Region 1 Annual Conference, Burlington, VT, 2019
- National Association of Colleges and Employers, Orlando, FL, 2019
- National Career Development Association, Houston, TX, 2019
- National Association of Colleges and Employers, New Orleans, LA, 2018
- Commonwealth Workforce Coalition Annual Conference, Colleges of the Holy Cross, MA, 2018
- NACADA Region 1 Annual Conference, Springfield, MA, 2018
- National Career Development Association, Annual Conference, Orlando, FL 2017
- National Association for Female Executives, Women's Leadership Summit 2016, 3M, 2016
- National Association of Colleges and Employers, 2016
- American Association of University Women, Annual Convention, 2015
- National Career Development Association, Annual Conference, 2015
- National Association of Colleges and Employers, Annual Conference, 2015
- TRIO Conference, Keene State, 2014
- 5th Annual New England Conference for Student Success, UMASS Amherst, 2014
- National Association of Colleges and Employers, San Antonio, TX, 2014
- Career Counselor's Consortium, Northeastern University, 2014
- 25th Annual Teaching Academic and Success Skills, Ft. Lauderdale, FL, 2014
- New England Conference for Student Success, UMASS Amherst, 2012, 2013
- Network of Academic Corporate Relations Officers, Annual Conference, Boston, MA, 2013
- National Career Development Association, Annual Conference, Boston, MA, 2013
- National Association of Colleges and Employers, Annual Conference, Orlando, FL, 2013
- Worcester Consortium Careers Conference, Strategies for Supporting Unique Populations, Worcester, MA, 2012
- National Association of Colleges and Employers, Las Vegas, NV, 2012
- National Resource Center, 18th National Conference on Students in Transition, St. Louis, MO, 2011
- Intern Bridge, Career Services Online Interactive Conference, 2009, 2010, 2011
- Career Services Institute East, Annual Careers Conference, Brandeis University, 2011
- National Association of Colleges and Employers, Annual Conference, Dallas, TX, 2011
- Career Resource Managers Association, Bi-Annual Conference, Boston, MA, 2009, 2011
- Commonwealth Workforce Coalition, Sharing Skills-Building Connections, Sterling, MA, 2011
- Worcester Consortium, Careers in Biotechnology, Biomedical Research & Health Professions, MA, 2011
- Worcester Consortium Careers Conference, Creativity in the Current Economy, Worcester, MA, 2010
- Worcester Committee for Women, Celebrating Women in Business 2010, Dudley, MA, 2010
- National Resource Center, 17th National Conference on Students in Transition, Houston, TX, 2010
- AAUW, Education, Employment and Empowerment: The Global Perspective for Women, Babson College, 2010
- ACE OWHE 8th Annual New England Networks of Women Leaders in Higher Ed, Worcester, MA, 2010
- Intern Bridge, Career Services Online Interactive Conference, 2010
- American College Personnel Association, Annual Conference, Boston, MA, 2010
- Commonwealth Workforce Development, Sharing Skills-Building Connections, Worcester, MA, 2010
- Careers Conference, 23rd Annual Conference, Madison, WI, 2009
- Eastern Association of Colleges and Employers, Annual Conference, Providence, RI, 2008
- Michigan Education Association, Learning, Leadership and Change in Action, Dearborn, MI, 2003
- Association for the Study of Higher Education, 28th Annual Conference, Portland, OR, 2003
- American College Personnel Assn, Education: Diversity, Transformation, Community, Frankenmuth, MI, 2003
- 3rd Annual Lilly North Conference on College & University Teaching, Traverse City, MI, 2003
- Michigan Society of Association Executives, ORGPRO, Mount Pleasant, MI, 2003

5/29/2023

- Improving University Teaching, 28th International Conference, Vaxjo, Sweden, 2003
- Institute on Service-Learning, Engaging Students in a Disengaged Society, Central Michigan University, 2003

PROFESSIONAL REFERENCES

Phil Gardner, PhD, Professor Emeritus

Retired Director, Collegiate Employment Research Institute, Michigan State University
sponsor

John Gardner, CEO

John N. Gardner Institute for Excellence in Undergraduate Education
sponsor

Lauren Gannon Bent, EdD

Faculty, Higher Education Dept., Regis College
colleague

Priscilla Boerger, EdD, Program Director

School of Education, Regis College,
supervisor

President Lane Glenn, PhD

Northern Essex Community College
colleague

Jon Lyon, PhD, Professor

Vice Provost, Merrimack College
colleague

Jeff Doggett, PhD

Senior Vice President and Chief Operating Officer, Merrimack College
former supervisor, colleague

Tia Roy, Med

Director, Special Programs, Whittier Vocational Technical High School
former staff

